

## WHAT IS StART?

**StART** is an acronym for the

### **Student Assistance Response Team.**

**StART** is a team of LSSU administrators, staff and faculty who are available to respond to a variety of needs and concerns for students. Those selected to meet consist only of members who demonstrate that they have a role relationship in assisting with the current concern. Representatives are drawn from many university departments and can include:

- Academic and Student Affairs
- Athletics
- Counseling Services
- Disability Services
- Health Services
- Public Safety
- Campus Life

Other members of the University community may be called on as needs arise.

**StART** was created to respond proactively to issues and concerns with students who may be experiencing some form of distress. This distress may be affecting any area of a student's life including functioning in the classroom, residence halls, campus community, and in their personal relationships. The goal of the team is to intervene, defuse and resolve issues before they escalate.

## WHY WOULD I USE StART?

Faculty and staff may be the first to notice that a student is having difficulty and **StART** is a resource that is available if you have any concerns about students. Use **StART** if you have any concerns about a student's well-being or if you suspect that a student is in need of help. Reasons for referring to **StART** may include:

- Student asks for help
- Depressed behavior
- Feels or acts anxious
- Unusual or a changed patterns of interaction
- Disruptive behavior
- Behavioral changes
- Drug or alcohol abuse
- Changes in quality of student's work
- Risk of academic suspension
- Excessive absences from class/work/activities

## HOW DOES StART WORK?

The purpose of **StART** is to understand a student's situation and develop appropriate and timely responses to meet the student's needs. When a referral is made appropriate members of the team meet and bring together those parties with relevant information and expertise. The team then determines the best response to the concern and develops a plan of action.

## CONFIDENTIALITY

Student privacy is maintained and actions of the team are confidential. Referrals can remain anonymous without the student knowing who or how their concerns were referred. However, ethical codes of practice allow the student to be informed of the team's existence and composition, information being shared, and the purposes of sharing such information. The teams responds to the student with respect and concern and does not confront with accusations.

## HOW DO I CONTACT StART?

If you have a concern regarding a student's behavior or well being, we ask that you contact any of the following departments and express your concerns: Public Safety, Counseling, Campus Life & Housing, or any identified **StART** member. The member you contact will help determine the nature of the problem and the most appropriate response for the situation.

# Contacts

## How to contact StART members:

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**LSSU Public Safety.....x2100**

**LSSU Counseling Center....x2752**

**Dave Castner** ..... x2752

Counseling Services

**Kris Dunbar**..... x2625

Athletics

**Vicki Fox**..... x2355

Disability Services

**Scott Korb**..... x2411

Campus Life & Housing

**Nancy Marsh**..... x2752

Counseling Services

**Karen Storey**.....X2418

Health Services

**Ken Peress**..... x2634

Student Affairs

**Sharmay Wood**..... x2676

Campus Life & Housing

**Priscilla Stevens**..... x2727

Campus Security

## **Other Crisis Assistance**

On Campus ..... x2100

Emergency Services..... 911

Hiawatha Behavioral Health

Off Campus..... 800-839-9443

or locally ..... 632-2805

# StART

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## Student Assistance Response Team

### Student Affairs Division

Lake Superior State University  
650 W Easterday Avenue  
Sault Ste. Marie, MI 49783  
Phone (906) 632-6841

