

Fall 2020 Planning: Campus Dining & Food Service

June 24, 2020

Dear LSSU Community:

The third in our Fall 2020 planning communiques focuses on **Campus Dining & Food Service**. The foundation is built upon the four pillars, shared in our first message:

1. **Social Distancing:** Maintain six feet of distance from those around you when possible.
2. **Mask/ Face Covering:** Wear a mask or face covering when in enclosed, public locations and/or when other social distancing measures are difficult to maintain.
3. **Sanitization:** Wash your hands with soap and water for 20 seconds multiple times each day or use hand sanitizer of at least 60% alcohol. Sanitize your desk or workstation twice daily, high-frequency touch surfaces, and living spaces with wipes found across campus.
4. **Personal/ Social Responsibility:** Actively encourage those around you to adhere to these pillars while doing so yourself. Remember, we are in this together and we all have a role to play in preventing the spread of COVID-19.

Campus Dining & Food Service

Campus Dining and Food Service are operated by Sodexo International, which have operations in locations around the world. Sodexo and LSSU have developed a plan to continue Campus Dining and Food Service in the Quarterdeck (QD) and in the Galley with appropriate tools and techniques that strictly follow local, state, and federal guidelines. Laker Café, which is located in Considine Hall, will be closed for the fall semester. Due to the critical nature of their services, you will find enhanced safety measures evident in your dining experience. Below we offer “back of the house” (kitchen operations) and “front of the house” (dining areas) information.

Back of the House

Before the start of their shift, all food service staff undergo a daily health assessment and have their temperature taken and recorded. Employees who have symptoms or may have been in contact with a person who is symptomatic are directed to a medical provider and not permitted to work. In all food preparation areas, staff members work at a distance of six feet or more and wear personal protective equipment (PPE) in the form of gloves and masks at all times. The frequency of the sanitization of surfaces has been intensified and is being performed with the maximum concentration of professional grade products available for food service industry.

All vendors and deliveries are expected to adhere to the same safety standards and expectations of LSSU’s four pillars and Sodexo International.

Front of the House

Per executive order, all QD and Galley patrons must wear a face covering or mask when entering and exiting the locations. To promote social distancing and have smooth traffic flow, specific entry and exit doors have been designated at QD. Cashiers will have plexiglass shields at registers as additional safeguards. Payments for meal service will be contactless.

QD will serve breakfast, lunch, and dinner while The Galley will serve lunch and dinner (though breakfast sandwiches are available in The Galley). Patrons will also observe traffic direction and six-foot distance indicators on the floor to help with spacing while waiting to be served.

Quarterdeck

Some QD food stations have been redistributed to enhance social distancing and traffic flow. Buffet service is not permissible under current executive orders, so patrons of the QD will have their food and drink served. This limitation also translates to the Salad Bar, which will be served in prepackaged containers. Condiments such as dressing, mustard, and ketchup will be served in prepackaged containers. The Waffle Station will be staffed at breakfast and lunch while the Deli Station will be staffed for lunch and dinner.

Sit down space will remain available for patrons who wish to remain in the QD for their meals. The number of seats available will be limited, per social distance guidelines and capacity limitations. Between booths, there will be plexiglass dividers as additional protective barriers. With patrons' assistance, staff will ensure cleaning of tabletop surfaces between diners.

The Galley & C-Store

The C-Store will be moved out of The Galley into the seating area, which will limit the number of seats available. The open floor plan will allow for an increased number of social distancing patrons to visit the location.

Online ordering will be available with a designated menu and with varying special daily offerings. All Starbucks coffee will be served. Because there will no longer be a self-serve coffee, sugar, and creamer station, patrons should be prepared to specify how much sugar and creamer they like in their beverages. There will be more options for Simply to Go, which are prepackaged options for grab-and-go. The Simply to Go option will also be available for a meal swipe, which is a new feature.

As a note, information about Concessions will be addressed in the email dedicated to Events and Athletics.

This information is reflective of our current planning. Assessment will be ongoing, and updates will occur as necessary. We are continually monitoring the effects of COVID-19 on our operations and evaluating our response. As modifications are made, we will keep you updated. Safety is among our topmost priorities. Please embrace your responsibility to keep our community safe.

Sincerely,

Michael Beazley, PhD – Dean of Student Affairs

with

Wendy Beach – Director, Human Resources, Safety, & Risk

Lynn Gillette, PhD – Provost & Vice President for Academic Affairs

Co-Chairs, COVID Response Team